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10015968 - GAU: 2145

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**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**
(Not for submission under 37 CFR 1.99)

Application Number	10015968
Filing Date	2001-12-06
First Named Inventor	Karl Jacob
Art Unit	2145
Examiner Name	Ajay M. Bhatia
Attorney Docket Number	076705-201002/US

U.S.PATENTS

Examiner Initial*	Cite No	Patent Number	Kind Code ¹	Issue Date	Name of Patentee or Applicant of cited Document	Pages,Columns,Lines where Relevant Passages or Relevant Figures Appear
/A.B./	1	6510434		2003-01-21	Anderson et al.	
/A.B./	2	7249045		2007-07-24	Lauffer	

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U.S.PATENT APPLICATION PUBLICATIONS

Examiner Initial*	Cite No	Publication Number	Kind Code ¹	Publication Date	Name of Patentee or Applicant of cited Document	Pages,Columns,Lines where Relevant Passages or Relevant Figures Appear
/A.B./	1	20020019846		2002-02-14	Miloslavsky et al.	
/A.B./	2	20020026457		2002-02-28	Jensen	
/A.B./	3	20020107805		2002-08-08	Kamimura et al.	
/A.B./	4	20040193488		2004-09-30	Khoo et al.	

/Ajay Bhatia/ (09/29/2008)

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /A.B./

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/A.B./	5	20060259365		2006-11-16	Agarwal et al.	
/A.B./	6	20070280443		2007-12-06	Jacob et al.	

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FOREIGN PATENT DOCUMENTS

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NON-PATENT LITERATURE DOCUMENTS

Examiner Initials*	Cite No	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc), date, pages(s), volume-issue number(s), publisher, city and/or country where published.	T ⁵
/A.B./	1	USPTO, Partial Transaction History of U.S. Patent Application Serial No. 09/414,710, filed October 8, 1999, entitled "System for Providing Services in Real-Time over the Internet," now abandoned.	<input type="checkbox"/>
/A.B./	2	USPTO, Partial Transaction History of U.S. Patent Application Serial No. 09/488,130, filed January 20, 2000, entitled "Method and Apparatus to Connect Consumer to Expert," now U.S. Patent No. 6,223,165.	<input type="checkbox"/>
/A.B./	3	USPTO, Partial Transaction History of U.S. Patent Application Serial No. 09/733,872, filed December 8, 2000, entitled "Assistance Method and Apparatus," now U.S. Patent No. 6,523,010.	<input type="checkbox"/>
/A.B./	4	USPTO, Partial Transaction History of U.S. Patent Application Serial No. 09/782,925, filed February 13, 2001, entitled "Assistance Method and Apparatus," now U.S. Patent No. 6,549,889.	<input type="checkbox"/>

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/A.B./	5	USPTO, Partial Transaction History of U.S. Patent Application Serial No. 09/782,984, filed February 13, 2001, entitled "Assistance Method and Apparatus," now U.S. Patent No. 6,546,372.	<input type="checkbox"/>
/A.B./	6	USPTO, Partial Transaction History of U.S. Patent Application Serial No. 10/107,743, filed March 26, 2002, entitled "Assistance Method and Apparatus," now U.S. Patent No. 6,801,899.	<input type="checkbox"/>
/A.B./	7	USPTO, Partial Transaction History of U.S. Patent Application Serial No. 10/951,502, filed September 27, 2004, entitled "Method and System to Connect Consumers to Information," now U.S. Patent No. 7,249,045.	<input type="checkbox"/>
/A.B./	8	USPTO, Partial Transaction History of U.S. Patent Application Serial No. 11/772,525, filed July 2, 2007, entitled "Method and System to Connect Consumers to Information."	<input type="checkbox"/>
/A.B./	9	USPTO, Partial Transaction History of U.S. Patent Application Serial No. 09/702,217, filed October 30, 2000, entitled "Apparatus and Method for Specifying and Obtaining Services through Voice Commands," now U.S. Patent No. 6,636,590.	<input type="checkbox"/>
/A.B./	10	USPTO, Partial Transaction History of U.S. Patent Application Serial No. 10/644,398, filed August 19, 2003, entitled "Apparatus and Method for Specifying and Obtaining Services through Voice Commands," now abandoned.	<input type="checkbox"/>
/A.B./	11	USPTO, Partial Transaction History of U.S. Patent Application Serial No. 10/956,771, filed October 1, 2004, entitled "Method and System to Connect Consumers to Information Audio Transmission Medium," now U.S. Patent No. 7,224,781.	<input type="checkbox"/>
/A.B./	12	USPTO, Partial Transaction History of U.S. Patent Application Serial No. 11/691,372, filed March 26, 2007, entitled "Method and System to Connect Consumers to Information Audio Transmission Medium."	<input type="checkbox"/>

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Examiner Signature	/Ajay Bhatia/ (09/29/2008)	Date Considered	
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